



# KINDNESS POLICY

Here at Principle it is our aim to offer a great service to all our customers. In return, we ask that all our customers are polite and respectful to all of us.

Our staff have the right to be safe, secure and respected while working. We have a duty to ensure they are properly protected in accordance with our health and safety obligations and our general responsibility to safeguard their welfare. We will not tolerate unreasonable behaviour.

**Thank you for your understanding.**



[www.principleestate.co.uk](http://www.principleestate.co.uk)